DEPARTMENT OF ENERGY PROCUREMENT & ASSISTANCE MANAGEMENT

FY 2008

BALANCED SCORECARD

PERFORMANCE MANAGEMENT PROGRAM

- ✓ National Core Performance Measures
- ✓ Supporting Corporate Management Initiatives

Balanced Scorecard Methodology

- The BSC is a structured approach to performance measurement and performance management that links the organization's strategic thinking to the activities necessary to achieve desired results
- The BSC is a vehicle for communicating an organization's strategic direction and for measuring achievements towards these predetermined objectives
- The BSC clearly establishes linkage between strategic objectives, the measures for determining progress, the stretch targets established, and the focused initiatives needed to move the organization forward to meet those organizational goals

Balanced Scorecard Methodology

- The BSC utilizes Department-wide measures plus individually tailored local measures to achieve the Procurement Executive's strategic goals
- Results of BSC measurements provide decisionmakers with critical information on: (1) the efficiency with which resources are transformed into goods and services; and (2) the effectiveness of organizational activities and operations in terms of their specific contributions to strategic objectives
- The BSC is a key part of the Procurement Executive's performance plan, and is a critical element in MA-60's SES performance assessments
- In FY 2008, MA-60 continues to assign accountability to individual staff by flowing down the BSC to individuals and teams.

DOE Procurement System

MISSION

To provide acquisition and assistance services to support accomplishment of the Department's programmatic goals and objectives.

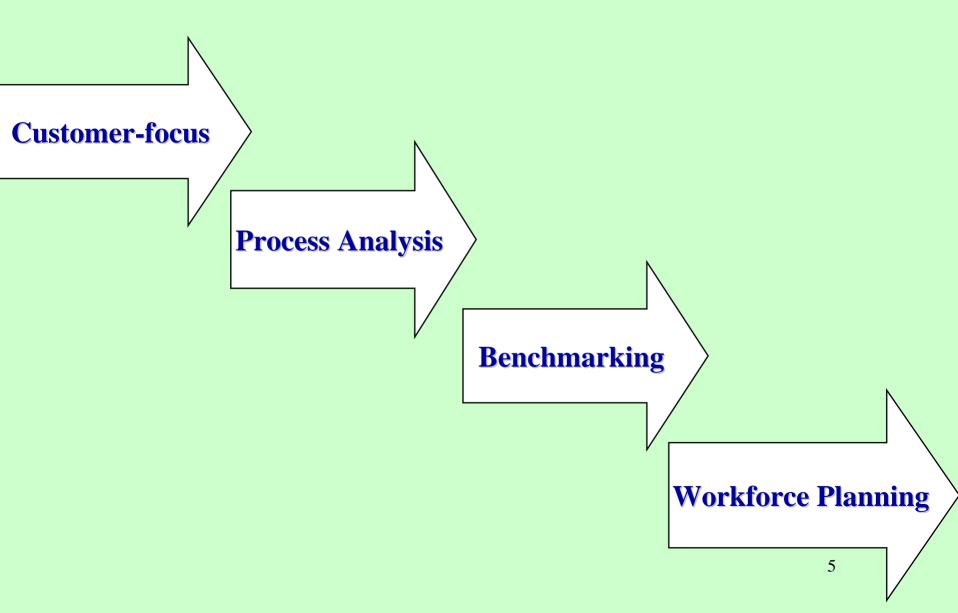
VISION

To deliver on a timely basis the best value product or service to our customers while maintaining the public's trust and fulfilling public policy objectives.

STRATEGY

To develop and maintain an organizational culture, management systems, and line processes in the acquisition system that ensure a focus on results while emphasizing integrity, fairness, competition, openness, and efficiency.

Strategic Approach



Balanced Scorecard Strategic Perspectives

CUSTOMER

To Achieve Our Vision, How Must Our Customers View Us?

FINANCIAL

To Succeed Financially, How Should We Appear To Our Stakeholders?

MISSION VISION STRATEGY

INTERNAL BUSINESS PROCESSES

To Satisfy Our Stakeholders and Customers, What Business Processes Must We Excel At?

LEARNING AND GROWTH

To Achieve Our Vision, How Will We Sustain Our Ability To Change And Improve?

Balanced Scorecard PERSPECTIVES AND OBJECTIVES

CUSTOMER

- Customer Satisfaction
- Effective Service/Partnership

FINANCIAL

- Optimum Cost Efficiency of Purchasing Operations

MISSION VISION STRATEGY

LEARNING AND GROWTH

- Access to Strategic Information
- Employee Satisfaction
- Organization Structured for Continuous Improvement
- Quality Workforce

INTERNAL BUSINESS PROCESSES

- Acquisition Excellence
- Most Effective Use of Contracting Approaches
- Streamlined Processes
- Reduction in Overage Instruments
- On-Time Delivery
- Supplier Satisfaction
- Socioeconomics

Balanced Scorecard

Performance Measures, Performance Targets, & Management Initiatives

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

CUSTOMER PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Customer Satisfaction Data Source: Customer Survey	Timeliness: Extent of customer satisfaction with timeliness of procurement processing, planning activities, and on-going communications.	88%	• Issue FY08 fiscal year review plan and issue FY09 fiscal year plan call letter ⑤	MA-621 RCone	4 th Qtr

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- **2** OMB High Risk Commitments
- 3 Director, MA-60, SES Performance Plan
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CUSTOMER PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Customer Satisfaction Data Source: Customer Survey	Quality: Extent of customer satisfaction with the quality of goods and services delivered.	92%			

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CUSTOMER PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	
				Action	Due
			Project	Officer	Date
Effective Service/ Partnership Data Source: Customer Survey	Extent of customer satisfaction with the responsiveness, cooperation, and level of communication with the procurement office.	92%	 Develop sample/model solicitation for support services ⑥ 	MA-621 BSchreiber	2 nd Qtr
			• Develop and issue a model rating plan 6	MA-621 TBD	2 nd Qtr
			Develop model source selection documents	MA-621 RCone	2 nd Qtr

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CUSTOMER PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT IN	TIATIVES	
OBCETTVE	NIE/ISONE	IMOLI	WHITTOD/WEITT HT	Action	Due
			Project	Officer	Date
Effective Service/	Extent of customer satisfaction	92%	Develop model best value	MA-621 WReed	Qtr
Partnership Data Source: Customer Survey	with the responsiveness, cooperation, and level of communication with the procurement office. (Contd)		language ©	w Reed	
			Develop model language for past performance and experience for solicitation sections L and M	MA-621 ESimonoff	4 th Qtr

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CUSTOMER PERSPECTIVE

Property

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Effective Service/ Partnership Data Source: Written Customer Surveys; Focus Groups; Interviews, etc.	External customer satisfaction: Extent to which external customers are satisfied with specific personal property products and services.	80% (or equivalent index value) customer satisfaction rating	Develop and implement an annual MA-632 customer survey 6	MA-632 BLeykamm	3 rd Qtr

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CUSTOMER PERSPECTIVE

Property

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Effective Service/ Partnership Data Source: Written Customer Surveys; Focus Groups; Interviews, etc.	Internal customer satisfaction: Extent to which internal customers are satisfied with specific personal property products and services.	80% (or equivalent index value) customer satisfaction rating			

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

CUSTOMER PERSPECTIVE

Contractor Human Resource Management

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	
Value Added Service/Partnership Data Source: Customer Surveys; Focus Groups; Random Samples	External customer satisfaction: Extent that external customers are satisfied with specific CHRM services and deliverables; i.e., policy implementation, contribution to acquisition strategy, advance understanding development/negotiation; contract administration activities; and communication	80% customer satisfaction rating	Project • Alert/brief CFO and DOE/NNSA program offices to projected changes in contractor pension contributions resulting from the Pension Protection Act of 2006 6	Action Officer MA-631 RMyers	Due Date 4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	
			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight.	No sustained protests	Revise the Procurement Policy Advisory Group (PPAG) charter and functions, and sponsor 8 meetings hosted by HQ and various field sites (including one face to face meeting) ©	MA-61 KSmith	4 th Qtr
			Conduct a minimum of 6 cross- Department Financial Assistance Advisory Council (FAAC) meetings (including one face to face meeting)	MA-61 JKniskern	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	_
				Action	Due
			Project	Officer	Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	No sustained protests	Stand-up new "Site Acquisition Career Managers Council (SACMC)" to include monthly conference calls and an annual in-person meeting, including HQ program representation 6	MA-61 CYee	4 th Qtr
			• Assess assigned DEAR Parts 901-952 and draft rulemaking identifying necessary changes 6	MA-61 BBinney/ RLangston/ KSmith/ SZvolensky/ MRighi/ HOxberger	4 th Qtr

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OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	
			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	88% No sustained protests	 Manage interagency audit services agreements and Working Capital Fund requirements to ensure all resource and funding commitments are met 6 Issue Acquisition Letter promulgating FY08 procurement statutory provisions in Energy & Water, National Defense Authorization or other Acts 	MA-61 HOxberger	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

		OPERATIONAL		
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES	
			Action Duc Project Officer Dat	1
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	88% No sustained protests	• Revise Acquisition Guide Chapter 16 on Contract Types (follow-up to FY07 BSC "5 Best Practices" recommendations) 6	Qtr
			Issue guidance on the appropriate use of DEAR 970 MRighi contract clauses in non-M&O contracts ontracts)tr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES			
					Action	Due
				Project	Officer	Date
Acquisition Excellence	Extent to which internal quality	88%	•	Provide STRIPES program	MA-61	4 th Qtr
Data Source: Manager's Self-	control systems are effective,			support in procurement policy	SCover	
Assessment Survey; Local	particularly with respect to	No sustained		implementation and training 6		
Protest Data; Compliance	compliance with laws and	protests				
Review Results	regulations, vendor selection and					
	performance, contract					
	administration, and					
	subcontractor oversight.					
	(Contd)					
			•	Provide STRIPES program support in financial assistance implementation and training 6	MA-61 JKniskern	4 th Qtr

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			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract	88% No sustained protests	Issue Acquisition Letter describing the proper use and role of audit services in proposal evaluation and contract management	MA-61 HOxberger	3 rd Qtr
	administration, and subcontractor oversight. (Contd)		Revise Department-wide policy and guidance pertaining to the HQ Business Clearance process	MA-61 MRighi/ MFischetti	2 nd Qtr
			Develop module to the SEB Training Program and related Guide for Small Business Size Standards and Application of Affiliation Rules	MA-61 SZvolensky	3 rd Qtr
			 Provide business/acquisition planning support and HQ clearance for the following major acquisitions: 	MA-621	4 th Qtr
			- PNNL Competition - SR Site M&O Competition - SR LW Competition 6	DLeotta BSchreiber BSchreiber	

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OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	
			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	88% No sustained protests	Provide business/acquisition planning support and HQ clearance for the following major acquisitions (Contd): Hanford Mission Support Competition Hanford Tank Farm Operations Competition Hanford Central Plateau Competition RSEL A-76 Competitive Sourcing Yucca Mountain Acquisition Strategy HQ Security Services Competition 6	WReed WReed WReed BPoston RCone ESimonoff	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES
OBJECTIVE Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	MEASURE Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight.	88% No sustained protests	MANAGEMENT INITIATIVES Project Action Officer Date Provide business/acquisition planning support and HQ clearance for the following major acquisitions (Contd): GNEP Acquisition Strategy SWPF Request for Equitable Adjustment Brookhaven National Lab
	(Contd)		Solicitation - PPPL Competition - ESPC Competition - WTP Contract Restructuring - OR ETTP Clean-up Contract - Portsmouth D&D - Acquisition Plan - Brookhaven National Sync - Light Source - DUF6 Operations - Solicitation - Broston - BPoston - BRostreiber - Brostneiber - BPoston - BSchreiber - BPoston - BSchreiber - BPoston - BSchreiber - BPoston - BPoston - BSchreiber - BPoston - BSchreiber - BPoston - BSchreiber - BPoston - BSchreiber

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ORIFCTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
OBJECTIVE Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	MEASURE Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	OPERATIONAL TARGET 88% No sustained protests	Project Provide business/acquisition planning support and HQ clearance for the following major acquisitions (Contd): USEC Cold Shutdown Savannah River Protective Forces Competition Portsmouth Remediation Services Modification	Action Officer MA-621 BSchreiber ESimonoff BSchreiber	Due Date 4 th Qtr
			 Paducah Remediation Services Modification Portsmouth Site Services Portsmouth D&D Engineering & Technology Support Portsmouth Site Remediation Contract NREL M&O Solicitation Golden R&D Fuel Cell for Auto and Station 6 	BSchreiber BSchreiber BSchreiber BSchreiber BPoston BPoston	

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		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INI	TIATIVES	
				Action	Due
			Project	Officer	Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	No sustained protests	Provide business/acquisition planning support and HQ clearance for the following major acquisitions (Contd): Idaho Cleanup Project Modification NETL Plug-in Hybrid Vehicle Program Integrated Facility Disposition Project OR Global Threat Reduction Monitoring OR TRU Waste Processing Facility IDIQ A&E Services Design Fab TOKAMAK SLAC M&O Competition Provide business/acquisition	BPoston RCone DLeotta DLeotta DLeotta DLeotta DLeotta	4 th Qtr

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			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	No sustained protests	Provide business/acquisition planning support and HQ clearance for the following major acquisitions (Contd): RW Transportation Technology Support Services River Corridor Modification SPRO Construction Management Services	MA-621 DLeotta WReed ESimonoff	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
OBSECTIVE	WILAGORE	TARGET	Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local	Extent to which internal quality control systems are effective, particularly with respect to	88% No sustained	Develop and issue procedures for processing agency protests	MA-621 DLeotta	1 st Qtr
Protest Data; Compliance Review Results	compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	protests	Update DOE Acquisition Guide, Chapter 15 (Source Selection Guide) Selection Guide)	MA-621 WReed	3 rd Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET		MANAGEMENT INI	TIATIVES	
					Action	Due
				Project	Officer	Date
Acquisition Excellence	Extent to which internal quality	88%	•	Support certification reviews of	MA-622	4 th Qtr
Data Source: Manager's Self-	control systems are effective,			at least 2 contractor Earned	JTower/	
Assessment Survey; Local	particularly with respect to	No sustained		Value Management Systems 6	SShin	
Protest Data; Compliance	compliance with laws and	protests				
Review Results	regulations, vendor selection and					
	performance, contract					
	administration, and					
	subcontractor oversight.					
	(Contd)					
			I.	Implement standard	MA-622	3 rd Qtr
			ľ	Interagency Agreement	SGeary	3 Qu
				language for laboratory actions	Scary	
				with the Department of		
				Homeland Security 6		
				Homeland Security		

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OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES
			Action Due Project Officer Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	88% No sustained protests	• Incorporate DOE N 350.2 into MA-622 Ath Qtr DOE Order 350.2 SGeary
			• Implement guidance for MA-622 4 th Qtr implementing and evaluating reorganizations ©
			• Update PERT Peer Review MA-622 4 th Qtr guidance to incorporate NNSA LJones discrete concerns 6

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OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES
OBJECTIVE	MEASURE	TARGET	Project Officer Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	88% No sustained protests	Review and approve Contract MA-622 4 th Qtr Management Plans for a TBD minimum of 3 major acquisitions
			Prepare and submit Congressionally mandated report to Congress on use of M&O contractor employees at HQ MA-622 2 nd Qtr SGeary report to Congress on use of M&O contractor employees at HQ
			Prepare and submit MA-622 2 nd Qtr Congressionally mandated report to Congress on use of support service contractor employees at HQ

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INTERNAL BUSINESS PERSPECTIVE

		OPERATIONAL			
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OBJECTIVE	MEASURE	TARGET	MANAGEMENT IN		
				Action	Due
			Project	Officer	Date
Acquisition Excellence	Extent to which internal quality	88%	Issue Defense Priorities and	MA-622	2 nd Qtr
Data Source: Manager's Self-	control systems are effective,		Allocations Rulemaking 6	LJones	-
Assessment Survey; Local	particularly with respect to	No sustained	Timoeutons Turemumg		
Protest Data; Compliance	compliance with laws and	protests			
Review Results	regulations, vendor selection and	protests			
Review Results					
	performance, contract				
	administration, and				
	subcontractor oversight.				
	(Contd)				
) (a) EX700	N/A (22	4th Ot
			Manage up to nine (9) FY08	MA-622	4 th Qtr
			PERT Peer Reviews	LJones	
			Analyze previous PERT Peer	MA-622	3 rd Qtr
			· 1	LJones	<i>5</i> Qu
			Reviews, identify issues, and	LJones	
			amend guidance appropriately		
			6		

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

INTERNAL BUSINESS PERSPECTIVE

		OPERATIONAL			
OD TE CITYLE	NIE A CEUPE				
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Acquisition Excellence	Extent to which internal quality	88%	Update BSC Compliance	MA-622	4 th Qtr
Data Source: Manager's Self-	control systems are effective,		Review Checklist	SLogan	
Assessment Survey; Local	particularly with respect to	No sustained		· ·	
Protest Data; Compliance	compliance with laws and	protests			
Review Results	regulations, vendor selection and	1			
The view reasons	performance, contract				
	administration, and				
	,				
	subcontractor oversight.				
	(Contd)				
			 Analyze recent major source 	MA-622	2 nd Qtr
			selections and publish	SShin	
			retrospectives in a lessons-		
			learned database 6		
			Tourned dumbuse		
			• Complete STRIPES fine sign	MA-623	3 rd Qtr
			Complete STRIPES financial	EColligan	J Qu
			assistance configuration 6	EComgan	

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OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Action Due Project Officer Date		
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Extent to which internal quality control systems are effective, particularly with respect to compliance with laws and regulations, vendor selection and performance, contract administration, and subcontractor oversight. (Contd)	88% No sustained protests	• Complete STRIPES MA-623 2 nd Qtr certification and accreditation PCoombs		
			• SmartPay2 Transition 6 MA-623 4 th Qtr TBD		
			• Manage STRIPES Project MA-623 4 th Qtr within +/- 10% of cost and DBaptist schedule ©		

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INTERNAL BUSINESS PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES		
OBJECTIVE	MEASURE	TARGET		Action Due	
			3	Officer Date	
Acquisition Excellence	Extent to which internal quality	88%		A-64 3 rd Qtr	
Data Source: Manager's Self-	control systems are effective,		self-assessment review 6 CAs	Ashline	
Assessment Survey; Local	particularly with respect to	No sustained			
Protest Data; Compliance	compliance with laws and	protests			
Review Results	regulations, vendor selection and	1			
Tee vie w Tee suits	performance, contract				
	administration, and				
	,				
	subcontractor oversight.				
	(Contd)				
			Roll out STRIPES MA	A-64 4 th Qtr	
				Raizen	
			imprementation to third or	Varzen	
			personnel 6		
			 Support DOE's strategic MA 	A-60 / 4 th Qtr	
			11 0	A-64	
				ashista/	
				Boylan	
			Abo	ooyiaii	

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Number of cross agency teams that MA-60 staff participate in within the areas of procurement, financial assistance, e-Government, contractor employee benefits, and property management.	30 or more teams	Manage Department policy positions to the interagency FAR Acquisition Strategy Team	MA-61 BBinney	4 th Qtr
	management		 Manage Department policy positions to the interagency FAR Finance Team 6 	MA-61 HOxberger	4 th Qtr
			Manage Department policy positions to the interagency FAR Law Team	MA-61 KSmith	4 th Qtr

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Acquisition Excellence Data Source: Manager's Self- Assessment Survey; Local Protest Data; Compliance Review Results	Number of cross agency teams that MA-60 staff participate in within the areas of procurement, financial assistance, e-Government, contractor employee benefits, and property management. (Contd)	30 or more teams	Manage Department policy positions to the interagency FAR Implementation Team 6	MA-61 SCover	4 th Qtr
			 Manage Department policy positions to the interagency FAR Small Business Team 6 	MA-61 SZvolensky	4 th Qtr
			 Approve and issue FAR rulemakings as the Department representative to the interagency Civilian Agency Acquisition Council (CAAC) 6 	MA-61 RLangston	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES		
				Action	Due	
			Project	Officer	Date	
Most Effective Use of	Use of Electronic Commerce:					
Contracting Approaches to						
Maximize Efficiency and	Percent of purchase and	64%				
Cost Effectiveness	delivery orders issued					
	through electronic					
<u>Use of Electronic Commerce</u> :	commerce as a percentage of					
Data Source: Electronic	total simplified acquisition					
Small Purchase Systems;	actions.					
FPDS-NG; IIPS; DOE/C-						
Web; Local Tracking						
Systems						
-						

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Most Effective Use of	Use of Electronic Commerce:				
Contracting Approaches to					
Maximize Efficiency and	2. Percent of all synopses (for	100%			
Cost Effectiveness	which widespread notice is required) and associated				
<u>Use of Electronic Commerce</u> :	solicitations posted on				
Data Source: Electronic	FEDBIZOPPS for actions				
Small Purchase Systems;	over \$25K. This measure				
FPDS-NG; IIPS; DOE/C-	will be tracked at HQ. ①				
Web; Local Tracking					
Systems					

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES		
				Action	Due	
			Project	Officer	Date	
Most Effective Use of	Use of Electronic Commerce:					
Contracting Approaches to						
Maximize Efficiency and	3. Percent of all new	60%				
Cost Effectiveness	competitive acquisition transactions over \$100K					
<u>Use of Electronic Commerce</u> :	conducted through electronic					
Data Source: Electronic	commerce.					
Small Purchase Systems;						
FPDS-NG; IIPS; DOE/C-						
Web; Local Tracking						
Systems						

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT IN	MANAGEMENT INITIATIVES	
			Project	Action Officer	Due Date
Most Effective Use of Contracting Approaches to Maximize Efficiency and Cost Effectiveness Performance Based Service Contracts: Data Source: FPDS-NG	Use of Performance Based Service Contracts (PBSCs): 1. PBSCs awarded as a percentage of total eligible new service contract awards (applicable to actions over \$25K).	60%			

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT IN	MANAGEMENT INITIATIVES	
			Project	Action Officer	Due Date
Most Effective Use of Contracting Approaches to Maximize Efficiency and Cost Effectiveness Performance Based Service Contracts: Data Source: FPDS-NG	Use of Performance Based Service Contracts (PBSCs): 2. Percent of total eligible service contract dollars obligated for PBSCs (applicable to all actions over \$25K). This measure will be tracked at HQ. ⑦	80%		,	, = 300

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Most Effective Use of	Use of Competition:				
Contracting Approaches to					
Maximize Efficiency and	Percent of total dollars	76%			
Cost Effectiveness	obligated on competitive acquisition actions over				
Competition:	\$25,000.				
Data Source: FPDS-NG	\$23,000.				
Data Source. 11 DS-NG	(Competition measures will be				
	tracked at HQ.)				
	indexed at 11Q.)				

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Most Effective Use of	Use of Competition:				
Contracting Approaches to	_				
Maximize Efficiency and	2. Percent of acquisition	68%			
Cost Effectiveness	actions competed for actions over \$25,000.				
Competition:					
Data Source: FPDS-NG	(Competition measures will be tracked at HQ.)				

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INTERNAL BUSINESS PERSPECTIVE

	T				
		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Streamlined Processes	Procurement Administrative				
Data Source: FPDS-NG;	Lead Time (PALT) for				
PATS; Local Tracking	Acquisition:				
Systems					
·	Percent of new competitive service awards over \$100K awarded within 120 days (except major site and facility management contracts):	85%	• Identify Department-wide PALT milestone activities for reporting in STRIPES 6	MA-622 SLogan	3 rd Qtr
	Determine the number of days from receipt of offer (or solicitation closing date, if applicable) to date of award for each new award. Calculate the percent of actions that are awarded within 120 days.				

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BALANCED SCUKECARD

PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
			Project	Action Officer	Due Date
Streamlined Processes Data Source: FPDS-NG; PATS; Local Tracking Systems	PALT for Acquisition: 2. Percent of orders for services placed under the Federal Supply Schedules that exceed the micropurchase threshold and which require a Statement of Work and a Request for Quotation that are awarded within 50 days from the date of receipt of quotations. Determine the number of days from receipt of quotation (or solicitation closing date, if applicable) to date of award for each new award. Calculate the percent of actions that are awarded within 50 days.	85%			

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

Procurement

INTERNAL BUSINESS PERSPECTIVE

		OPEDATIONAL			
	1 CT	OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INIT	HATIVES	
				Action	Due
			Project	Officer	Date
Streamlined Processes Data Source: FPDS-NG; PATS; Local Tracking Systems	PALT for Acquisition: 3. Average cycle time for reviews of acquisition plans, solicitations, and other business review items.	10 working days or less	Project	Officer	Date

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INTERNAL BUSINESS PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT IN	ITIATIVES	
				Action	Due
			Project	Officer	Date
Streamlined Processes	PALT for Financial Assistance:				
Data Source: FPDS-NG;					
PATS; Local Tracking Systems	Percent of new competitive awards that are awarded within 245 days: Determine the number of days from receipt of application (or solicitation closing date, if applicable) to date of award for each new award resulting from a competitive solicitation. Calculate the percent of actions that are awarded within 245 days.	80%	Post 100% of competitive, discretionary financial assistance packages to Grants.gov	MA-623 EColligan	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Streamlined Processes	PALT for Financial Assistance:				
Data Source: FPDS-NG;					
PATS; Local Tracking Systems	Average number of days to process a new competitive award:	160			
	Determine the number of days from receipt of application (or solicitation closing date, if applicable) to date of award for each new award resulting from a competitive solicitation. Add up the number of days and divide by the number of award actions.				

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INTERNAL BUSINESS PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Reduction in Overage Instruments Data Source: FPDS-NG; Local Tracking Systems	Percent reduction in overage acquisition and financial assistance instruments.	10% of each year's beginning total			

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
On-Time Delivery Data Source: Past Performance Data Base; Local Deliverable Tracking Systems	Percentage of contracts where contractual delivery date meets actual delivery/acceptance date. [NOTE: Applies only to procurement actions (not financial assistance) over \$1M.]	95%			

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
			Project	Action Officer	Due Date
Supplier Satisfaction Data Source: Vendor Survey	Extent of supplier (i.e., contractor/vendor) satisfaction with the responsiveness, cooperation, and level of communication with the procurement office.	95%	Tioject	Officer	Date

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Socioeconomics	Percent achievement of assigned	100%			
Data Source: FPDS-NG;	socioeconomic goals.	achievement			
ESRS; OSDBU; Local	_				
Tracking Systems	(This measure will be tracked at				
	HQ.)				

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Establish and Maintain an Effective Program for the Acquisition, Utilization, Control and Disposition of Direct Operations Personal Property Data Source: Internal Control Processes; Implementation Plan; Review Documentation and Findings	Extent that internal control processes have been developed and implemented.	Completion of scheduled annual internal control reviews	• Implement the SmartPay2 transition plan for fleet ⑤	MA-632 HMattiello	4 th Qtr
			• Close out and report on PCAT findings 6	MA-632 JHanley	3 rd Qtr
			• Conduct up to four (4) property management compliance reviews at sites TBD 6	MA-632 JHanley/ MA-632 Team	4 th Qtr

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Establish and Maintain a Effective Program for the Acquisition, Utilization, Control and Disposition of Direct Operations Person Property Data Source: Internal Cont Processes; Implementation Plan; Review Documentati and Findings	processes have been developed and implemented. (Contd)	Completion of scheduled annual internal control reviews	 Form an interdisciplinary sensitive property/cyber security council to continually evaluate the effectiveness of internal controls 6 Coordinate PCAT initiative recommended revisions to DOE O 580.1 through RevCom 6 Initiate rulemaking to revise 41 CFR 109 (DOEPMR) 6 	MA-632 JHanley MA-632 GAbadie MA-632 JHanley	2 nd Qtr 3 rd Qtr 4 th Qtr
					4 Qtr

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OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Establish and Maintain an	Extent that internal control	Completion of	 Initiate rulemaking to revise 	MA-632	4 th Qtr
Effective Program for the	processes have been developed	scheduled annual	DEAR property clauses 6	JHanley	
Acquisition, Utilization,	and implemented.	internal control			
Control and Disposition of	(Contd)	reviews			
Direct Operations Personal					
Property					
Data Source: Internal Control					
Processes; Implementation					
Plan; Review Documentation					
and Findings					

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OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Establish and Maintain an	Percent of property subject to	Specified in core	Research, identify options, and	MA-632	3 rd Qtr
Effective Program for the	physical inventory located	element targets	make recommendation for the	JHanley	
Acquisition, Utilization,	during inventory.		creation of a Department-wide		
Control and Disposition of			standardized inventory catalog		
Direct Operations Personal			6		
Property					
Data Source: Personal					
Property Database; Physical					
Inventory Results; Support					
Documentation					

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		OPERATIONAL				
OBJECTIVE	MEASURE	TARGET		MANAGEMENT INI	TIATIVES	
OBSECTIVE	MERISCRE	IMMOLI		WATURGENIENT IN		Descri
					Action	Due
				Project	Officer	Date
Establish and Maintain an	Percent accuracy of property	98% or more of all	•	Develop a reporting protocol	MA-632	4 th Qtr
Effective Program for the	assignments (i.e., items	items are properly		for lost, damaged and destroyed	BLeykamm	
Acquisition, Utilization,	confirmed by the accountable	assigned to the		accountability property 6		
Control and Disposition of	individuals or organizations as	responsible				
Direct Operations Personal	being properly assigned).	individuals or				
Property		organizations				
Data Source: Direct						
Operations Personal Property						
Management Databases;						
Physical Inventory						
Documentation						
			•	Develop reporting protocol to monitor DOE EP Act and EO	MA-632 HMattiello	2 nd Qtr
				13423 implementation 6		

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Establish and Maintain an	Percent of equipment items	94% (or better) of			
Effective Program for the	meeting Federal or local	equipment items			
Acquisition, Utilization,	utilization/issue standards or	meet Federal or			
Control and Disposition of	objectives.	local			
Direct Operations Personal	-	utilization/issue			
Property		standards			
Data Source: Equipment					
Utilization/Issue Records					

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Establish and Maintain an	Percent of increase in the	8% increase			
Effective Program for the	volume of items reported excess				
Acquisition, Utilization,	and disposed of within 180 days				
Control and Disposition of	as compared with previous				
Direct Operations Personal	cycle.				
Property					
Data Source: Excess and					
Surplus Property Disposal					
Records					

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INTERNAL BUSINESS PERSPECTIVE

MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
			Action	Due
		Project	Officer	Date
Percent of self-assessment plans	100%			
that have been updated,				
approved, and implemented.				
	Percent of self-assessment plans that have been updated,	MEASURE TARGET Percent of self-assessment plans that have been updated,	MEASURE TARGET MANAGEMENT INT Project Percent of self-assessment plans that have been updated, 100%	MEASURE TARGET MANAGEMENT INITIATIVES Percent of self-assessment plans that have been updated, 100%

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INTERNAL BUSINESS PERSPECTIVE

OD HECKEYE	MEAGURE	OPERATIONAL	MANA CENTRAL PARTIES		
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INI	HATIVES	
				Action	Due
			Project	Officer	Date
Establish and Implement	Extent to which operational	Operational			
an Effective Program for	awareness activities	awareness plan is			
the Oversight of Direct	(surveillance, validation, and	met			
Operations Personal	verification) are conducted.				
Property Management					
Operations					
Data Source: Operational					
Awareness Activities					

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Establish and Implement	Percent of self-assessment plans	100%			
an Effective Program for	that have been updated,				
the Oversight of Prime	approved, and implemented.				
Contractor Personal					
Property Management					
Operations					
Data Source: Performance					
Objectives, Measures, and					
Targets; Self-Assessment					
Plans; Operational					
Awareness Activities					

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
32323111	11212001	1111021	1,111 (12 (12) (12) (12 (12) (12) (12) (12	Action	Due
			Project	Officer	Date
Establish and Implement	Extent to which operational	Operational			
an Effective Program for	awareness activities	awareness plan is			
the Oversight of Prime	(surveillance, validation and	met			
Contractor Personal	verification) are conducted.				
Property Management					
Operations					
Data Source: Operational					
Awareness Activities					

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
			Project	Action Officer	Due Date
Use of Information Technology to Improve Asset Management Performance Data Source: Personal Property Database; Surplus Property Sales Records; Support Documentation	Percent change in current year "on line" sales when compared with prior year "on line" sales.	Increase the number of items sold "on line" by 10% per year for 2 years			

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Ensure That Personal	Percent of personal property	98%			
Property Acquired Via	acquired via purchase card that				
Purchase Card Is Recorded	is recorded in property and				
in the Property and	financial databases within 72				
Financial Management	hours of receipt.				
Systems					
Data Source: Personal					
Property Database, Receiving					
Reports, Credit Card					
Vouchers, Sales Receipts and					
Support Documentation					

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INTERNAL BUSINESS PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Ensure That	Percent of personal property	98%			
Subcontractor-Held	identified in the subcontractor's				
Personal Property Is	property inventory upon review				
Recorded In the	of invoices and/or scheduled				
Contractor's Property	inventories during reporting				
Management System	period.				
Data Source: Subcontractor's					
Personal Property Databases;					
Physical Inventory;					
Receiving Documents					

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INTERNAL BUSINESS PERSPECTIVE

Contractor Human Resource Management

OPHECENIE	MEACHINE	OPERATIONAL	MANA CERTENIE IN		
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INI	Action	Due
			Project	Officer	Date
Value Added and Effective Contractor HRM Business Processes Data Source: Advance Understandings on Human Resource Costs; WFIS Compensation and Benefits Module; Contract File Documentation; Correspondence; Communication Records	CHR staff business processes contribute to effective and efficient DOE policy implementation, acquisition strategy, advance understanding development/negotiation, contract administration and communication.	Ref source document	Develop tools/standardize the process to improve corporate and contracting activity oversight of contractor total benefit cost comparison methodology	MA-631 ELeyba	2 nd Qtr
Communication Records			Compete and award (Aon follow-on) actuarial, pension, welfare benefit, compensation and workers' compensation technical support services contract	MA-631 RMyers/ RJohnson/ ELeyba	3 rd Qtr

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET		MANAGEMENT INI	TIATIVES	
				Destant	Action	Due
Access to Strategic Information Data Source: Manager's Self- Assessment Survey (Data Collection)	The extent to which reliable procurement management information systems are in place.	Strategic information system that is 100% accurate, timely and efficient.	•	Project Continue MA-63's Records Management improvement process 6	MA-60.1 DTilly	Date 4 th Qtr
		errerenc.	•	Initiate Records Management process for the Office of Contract Management (MA-62) 6	MA-60.1 DTilly	4 th Qtr
			•	Issue Quarterly Business Clearance Newsletter	MA-621 ESimonoff	4 th Qtr
			•	FPDS-NG Data Quality 6	MA-623 MGrissom	4 th Qtr

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LEARNING AND GROWTH PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Employee Satisfaction Data Source: Employee Survey	Superior Executive Leadership: Employee's perception of the organization's professionalism, culture, values and empowerment.	85%			

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Employee Satisfaction	Quality Work Environment:	86%	 Implement employee 	MA-64	3 rd Qtr
Data Source: Employee	Employee's degree of		development within MA-64 6	RLeotta	
Survey	satisfaction with the tools		_	(Lead)/	
	available to perform the job,			MA-64 Div	
	with mechanisms in place to			Dirs	
	ensure effective communications				
	to accomplish job requirements,				
	and with current benefits and job				
	security.				

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	TIATIVES	
OBSECTIVE	WENGORE	IMOLI	WHITTOENTE IT	Action	Due
			Project	Officer	Date
Organization Structured for Continuous Improvement Data Source: Manager's Self- Assessment Survey (Mission Goals)	Assessment of the level of continuous improvement including existence of an effective quality culture, extent of benchmarking and other improvement initiatives and	87%	Analyze and publish DOE Federal BSC results	MA-622 SLogan	2 nd Qtr
	strategic planning actions.		Analyze and publish DOE Contractor BSC results 6	MA-622 SLogan	3 rd Qtr
			Revise Federal and Contractor BSC core measures	MA-622 SLogan	4 th Qtr
			 Conduct quarterly integrated acquisition environment knowledge management sessions 6 	MA-623 MGrissom	4 th Qtr
			Develop and roll out strategic vision and goals for MA-64	MA-64 PFerraro	2 nd Qtr

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Organization Structured	Percent of scheduled MA-60	80%			
for Continuous	Balanced Scorecard				
Improvement	Management Initiatives				
Data Source: Manager's Self-	completed				
Assessment Survey (Mission					
Goals)					

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Quality Workforce Data Source: Career Development Data Systems	Percent of all acquisition personnel meeting the qualification standards of the Acquisition Career Development (ACD) program. Individuals receiving a written waiver from HQ are excepted.	90%	Issue MA-60 internal guidance to MA-60 managers and supervisors on "Best Practices for Recruiting, Interviewing and Hiring"	MA-60.1 YPajot/ JSnodderly	1 st Qtr
			• Develop an orientation packet for new, MA-60 employees 6	MA-60.1 MA-60.1 Staff	1 st Qtr

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LEARNING AND GROWTH PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INIT	<u> </u>	
				Action	Due
			Project	Officer	Date
Quality Workforce Data Source: Career Development Data Systems	Percent of certified acquisition personnel meeting the ACD Continuous Learning requirement.	90%	Reinstitute the "brown bag" continuous learning training sessions to assist MA-60 employees in meeting mandatory recertification training requirements mandated by OPM ⑤	MA-60.1 JSnodderly	1 st Qtr
			 Conduct continuous learning training sessions to include: The Role and Use of Audit Support in Proposal Evaluation and Contract 	MA-61	
			Administration – Green Purchasing Update –	HOxberger	1 st Qtr
			joint presentation with HS and EE - Cost Realism, Contract Changes and Requests for	RLangston	1 st Qtr
			Equitable Adjustment in Proposal Evaluation 6	MRighi	3 rd Qtr

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LEARNING AND GROWTH PERSPECTIVE

	•		
		OPERATIONAL	
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES
			Action Due
			Project Officer Date
Quality Workforce Data Source: Career Development Data Systems	Percent of certified acquisition personnel meeting the ACD Continuous Learning requirement. (Contd)	90%	 Conduct continuous learning training sessions to include (Contd): Financial Assistance Updates (follow-on to FY07 training assessment) The DOE Suspension and Debarment Process CYee MA-61 MK-61 MK-61 Get Contd CYee 3rd Qtr Get CYee
			• Conduct source selection training as needed 6 MA-621 4 th Qtr Staff
			• Conduct quarterly lessons learned workshops MA-621 ESimonoff

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES
			Action Due
			Project Officer Date
Quality Workforce Data Source: Career Development Data Systems	Percent of certified acquisition personnel meeting the ACD Continuous Learning requirement. (Contd)	90%	• Conduct continuous learning MA-623 3 rd Qtr seminar on Data and Where to PCoombs Find It" ⁶
			Conduct quarterly contract MA-64 4 th Qtr specialist seminars 6 BMcCloskey

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES
			Project Action Due Officer Date
Quality Workforce Data Source: Career Development Data Systems	Percent of all financial assistance personnel meeting the qualification standards of the Financial Assistance Career Development program. Percent of MA-60 employees with performance objectives linked to the MA Strategic Plan	90%	Issue new Financial Assistance Guide topics incorporating identified training for contracting and HQ staff (followon from the FY07 financial assistance training assessment 6
	Percent of MA-60 employees in development assignments	1.5%	
	Percent of MA-60 employees having an achievable IDP	100%	

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES Action Due	
			Project	Officer	Date
Employee Alignment to BSC Objectives Data Source: Training Schedules; Individual Development Plan; Performance Standards	Percent of direct operations professional property management employees having performance expectations and training requirements responding to BSC objectives.	93% of funded training supporting BSC objectives is completed; 93% of property management employees are aligned with BSC objectives			

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		Due
	D C	1000/ 5	Project	Action Officer	Date
Employees Are Adequately Trained to Successfully Support the Accomplishment of the Department's Missions Data Source: Individual Development Plans; Performance Standards; Training Schedules	Percent of personal property management professional employees that have completed the core courses listed in DOE Order 361.1A, Acquisition Career Development Program, Chapter II, Personal Property Management Career Development Program Module, dated April 2004.	100% of professional staff trained within 5 years	• Conduct a comprehensive property management workforce study to: (1) assess recruitment, training, and succession planning; (2) assess staffing levels and organizational configuration across the complex; and (3) report findings and recommendations (6)	MA-632 GAbadie	4 th Qtr

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LEARNING AND GROWTH PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INI	FIATIVES	
				Action	Due
			Project	Officer	Date
Employee Alignment Data Source: Individual Development Plans; Performance Standards; Training Schedules	Percent of Contractor Human Resource Management employees having performance expectations and training requirements that respond to balanced scorecard objectives.	90%	 Conduct a DOE complex-wide contractor human resource functional risk assessment and report findings and recommendations on (1) CHR recruitment, training, succession planning; and (2) staffing levels and organizational configuration by program and field office 6 Conduct up to three (3) CHRM training seminars/briefings/ Workshops 6 	MA-631 RJohnson FY-631 MA-631 Staff	2 nd Qtr 4 th Qtr

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FINANCIAL PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT IN	MANAGEMENT INITIATIVES	
			D	Action	Due
			Project	Officer	Date
Optimum Cost Efficiency	Cost to Spend Ratio:	.009			
of Purchasing Operations	Procurement organization's				
Data Source: FPDS-NG;	operating costs (labor plus				
Local Budget Tracking	overhead) divided by				
Systems	procurement obligations.				
Systems	procurement congutions.				
	(NOTE: The costs and				
	· ·				
	obligations associated with				
	M&O actions are excepted.)				ļ

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FINANCIAL PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Optimum Cost Efficiency	Establish and maintain cost and	Baseline and trend	 Deploy the Property Dashboard 	MA-632	4 th Qtr
of Personal Property	performance data for targeted	annually	Department-wide 6	BLeykamm	
Management Operations	processes (e.g., physical		•	-	
Data Source: Cost	inventory, warehousing, and				
Accounting; Performance	disposition).				
Databases	_				

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FINANCIAL PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INI	MANAGEMENT INITIATIVES	
				Action	Due
			Project	Officer	Date
Optimum Cost Efficiency	Determine the efficiency (cost	Demonstrate an	•		•
of Personal Property	vs. performance) of targeted	improving trend in			
Management Operations	processes.	efficiency for			
Data Source: Cost		targeted processes			
Accounting; Performance					
Databases					

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- 3 Director, MA-60, SES Performance Plan
- **4** MA Performance Measures for FY08

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

FINANCIAL PERSPECTIVE

		OPERATIONAL				
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INIT	MANAGEMENT INITIATIVES		
				Action	Due	
			Project	Officer	Date	
Fleet is Comprised of	By each non-law enforcement	90% of each				
Vehicles Needed to Meet	sport utility vehicle (SUV),	SUV's trips				
the Site's Mission and Still	compare the number of trips	require driving on				
Achieve Maximum	made that required driving on	other than normal				
Economy and Efficiency	other than normal road	road conditions				
Data Source: Vehicle	conditions with the total number					
Inventory; Internal Vehicle	of trips the SUV made.					
Utilization Records, Trip						
Records and Fleet Systems						

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FINANCIAL PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
DOE Meets the Reduction	The percent of reduced	As compared to			
of Petroleum Consumption	petroleum consumption within	FY05 petroleum			
Requirement of EO 13423	entire motor vehicle fleet as	consumption			
Data Source: Federal	compared with FY 1999	levels, for FY08,			
Automotive Statistical Tool	petroleum consumption levels.	demonstrate a			
(FAST) System; Internal		significant			
Fuel Use Records; Vehicle		improving trend in			
Utilization Records and		reducing the net			
Strategy for Acquisition		petroleum			
Alternative Fuel Vehicles		consumption 2%			
		annually through			
		FY15			

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FINANCIAL PERSPECTIVE

		OPERATIONAL	4		
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES		
			Action Due		
			Project Officer Date		
Cost Effective Contractor	Contractor total compensation	Ref source	• Standardize contractor total MA-631 3 rd Qt		
Human Resource	package (pay and benefits)	document	benefit value measurement ELeyba		
Management Programs	produces a reasonably priced		process 6		
Data Source: WFIS Data;	workforce to meet mission		•		
Value Studies; Benchmark	objectives.				
Studies; Salary Increase Fund					
Data; Compensation Surveys					
			Develop a standardized process MA-631 for contractor PPA pension CWhitaker contribution projection data calls 6		

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FINANCIAL PERSPECTIVE

OBJECTIVE	MEASURE	OPERATIONAL TARGET	MANAGEMENT INITIATIVES		
				Action	Due
			Project	Officer	Date
Cost Effective Contractor Human Resource Management Programs Data Source: WFIS Data; Value Studies; Benchmark Studies; Salary Increase Fund Data; Compensation Surveys	Contractor total compensation package (pay and benefits) produces a reasonably priced workforce to meet mission objectives. (Contd)	Ref source document	 Develop policy/guidance Retiree medical eligibility Contractor requirement to measure both cost and value of total benefits DOE 350.1 page change to conform to Pension 	MA-631 RJohnson RMyers	1 st Qtr 2 nd Qtr
			Protection Act funding requirements	CWhitaker	1 st Qtr
			Publish a NOPR to require DOE contractors to have a written pension investment policy, provide the investment policy to the CO, and self assess pension plan investment performance	MA-631 CWhitaker	3 rd Qtr

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PERFORMANCE MEASURES, PERFORMANCE TARGETS AND MANAGEMENT INITIATIVES

FINANCIAL PERSPECTIVE

		OPERATIONAL			
OBJECTIVE	MEASURE	TARGET	MANAGEMENT INITIATIVES		
			Project	Action Officer	Due Date
Cost Effective Contractor Human Resource Management Programs Data Source: WFIS Data; Value Studies; Benchmark Studies; Salary Increase Fund Data; Compensation Surveys	Contractor total compensation package (pay and benefits) produces a reasonably priced workforce to meet mission objectives. (Contd)	Ref source document	Analyze risk exposure resulting from contractor 2 tier benefit programs and IRC non-discrimination testing issues	MA-631 SWeakley/ RMyers	4 th Qtr

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