Agreed Order Signed August 6, 2013

Requirement: 49 CFR 195

Enterprise Crude Pipeline Docket No. GUD 10207

Company ID 7856, Houston, Harris County, Texas System ID 960922

Rule(s) violated:

The operation and maintenance manual did not include procedures to provide safety when operating design limits are exceeded in the course of responding to, investigating, and/or correcting the cause of:

- a. unintended shutdowns or closed valves.
- b. abnormal increases or decreases in pressure or flow rate.
- c. loss of communication.
- d. operation of any safety device.
- e. a component malfunction.
- f. deviation from normal operation.
- g. personnel error that could cause a hazard.

Other:

Control Room of Enterprise; Procedures did not define parameters for shutting down a pipeline due to volume losses

Date violations began: 1/27/2011

Date of Compliance: 11/29/2012

Penalty paid: \$50,000